

NMIMS Global Access
School for Continuing Education (NGA-SCE)
Course: Enterprise Resource Planning
Internal Assignment Applicable for June 2023 Examination

Assignment Marks: 30

Instructions:

- *All Questions carry equal marks.*
- *All Questions are compulsory*
- *All answers to be explained in not more than 1000 words for question 1 and 2 and for question 3 in not more than 500 words for each subsection. Use relevant examples, illustrations as far as possible.*
- *All answers to be written individually. Discussion and group work is not advisable.*
- *Students are free to refer to any books/reference material/website/internet for attempting their assignments, but are not allowed to copy the matter as it is from the source of reference.*
- *Students should write the assignment in their own words. Copying of assignments from other students is not allowed*
- *Students should follow the following parameter for answering the assignment questions*

For Theoretical Answer	
Assessment Parameter	Weightage
Introduction	20%
Concepts and Application related to the question	60%
Conclusion	20%

For Numerical Answer	
Assessment Parameter	Weightage
Understanding and usage of the formula	20%
Procedure / Steps	60%
Correct Answer & Interpretation	20%

Q 1. Sparsh Hospital (Orthopedic) required a robust business management solution to get the most efficiency and results from their team of medical professionals across multiple



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branches. The lack of system integration made processing bulk data volumes slow and prone to errors. Manual reporting was inefficient and not possible in real-time. Additionally, the existing laboratory information management system (LIMS) software led to duplicate data and processes. Sparsh Hospital wanted to eliminate these errors by using an ERP system. As a consultant to Sparsh hospital, what are the benefits of ERP packages that you will highlight to the management to overcome the challenges faced by them? How will you ensure that the implementation goes smooth, costs are saved rather than wasted?

(10 marks)

Q 2. You have joined an online food aggregator as the CEO in the month of April 2021. The group had implemented an ERP System which went live in the month of November 2020. Also, few key members who were a part of the implementation team, left in between. After 1 month of joining the group, you found out that the ERP system implemented is not being used at its full capacity and also there is lot of resistance from the users. The President/MD has already invested time and money in the ERP system. As a CEO, you have to present the updates and findings to your MD. You seek answers to the following questions: What could be the probable reasons before or during the implementation that were not identified at that time, that led to the poor usage of the system? You, have to present a future plan to make the use of the system among users a hit. What will be your approach and strategic plan?

(10 Marks)

Q 3. A. Compare the pros & cons of pre-packed software versus customized software. Explain any two emerging trends that are currently integrated in ERP packages. **(5 Marks)**

Q 3. B. What are open-source ERP packages. Explain the features of any two open-source ERP packages. **(5 Marks)**
